In Re Application of

: S. M. Jordan, et al. Applicant

: 09/632,341 : 3 Aug 2000 Serial No. Filed

: Rachel L. Porter Examiner

: 3626 Group

System and Method for Measuring Entitled

and Managing Performance in an

Information Technology

Organization

END920000041US1 Docket No. :

Commissioner For Patents

P. O. Box 1450

Alexandria, VA 22313-1450

CERTIFICATE OF FACSIMILE TRANSMISSION UNDER 37 CFR 1.8

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CERTIFICATE OF FACSIMILE TRANSMISSION 1 page AMENDMENT/RESPONSE TRANSMITTAL (2 COPIES) 2 pages AMENDMENT 46 pages

is being facsimile transmitted by me to the United States Patent and Trademark at (703) 872-9306 on 8 Apr 2005.

SHELLEY M BECKSTRAND

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In Re Applie Serial Filed Exami Group Entitle	No. : :ner : :	S. M. Jordan 09/632,341 3 Aug 2000 Rachel L. Po 3626	orter Method for Measu	ring an	d Managing Peri	formance in a	ın Information Te	echnology
	ox 1450 dria, VA 22313-1450							
Sir.								
Transm	itted herewith for filir	ng is an Ame n	dment/Response	in the a	bove-identified	Application.		
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being tr	certify that the enclosed ansmitted by fax transmi at 703-872-9306 on 8 A	ission to the Con		Ву:	S. M. Jorda Stelley Attorney:	3 Beh	ture Beckstrand	_
Name o	f person transmitting the	paper: Shelley	M Beckstrand		Registration No Telephone:	o.: 24,886 (276) 238	3-1972	
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Amendmen	t/Response	Transmittal

In Re Application of

Applicant

S. M. Jordan, et al.

Serial No.

09/632,341

Filed

3 Aug 2000 Rachel L. Porter

Examiner Group

3626

Entitled

System and Method for Measuring and Managing Performance in an Information Technology

Organization

Docket No.

END920000041US1

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

Sir:

Transmitted herewith for filing is an Amendment/Response in the above-identified Application.

- No additional fee is required.
- The fee has been calculated as shown below:

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I hereby certify that the enclosed or attached correspondence is being transmitted by fax transmission to the Commissioner for Patents at 703-872-9306 on 8 Apr 2005

Name of person transmitting the paper: Shelley M Beckstrand

Respectfully submitted,

S. M. Jordan, et al.

By:

Attorney: Shelley M. Beckstrand

Registration No.: 24,886 Telephone: (276) 238-1972

Address: 61 Glenmont Road Woodlawn, VA 24381

Date: 8 Apr 2005

In Re Application of

Applicant : S. M. Jordan, et al.

Serial No. : 09/632,341 Filed : 3 Aug 2000

Examiner : Rachel L. Porter Group : 3626

Entitled : System and Method for Measuring and

Managing Performance in an Information

Technology Organization

Docket No. : END920000041US1

AMENDMENT

Honorable Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

Responsive to the Office action of 13 Jan 2005, please amend the above-identified application as follows: